

Operator Manual



www.hetronic.com

YOUR #1 PARTNER IN RADIO REMOTE CONTROLS

Hetronic USA

3905 N.W.36th Street
Oklahoma City, OK 73112
405-946-3574 Fax 405-946-3564

Hetronic Canada

45 Sinclair Avenue
Halton Hills, Ontario L7G 4X4
+1-800-816-4459 Fax +1-905-702-0501

TABLE OF CONTENTS

Introduction	3	TG Transmitter	13
The Manual	3	Frequency and Address Settings	13
Production and System Numbers	3	TG DIG-V1 Transmitter	13
Unauthorized Replacement Parts	3	Transmitter Setup	14
Before Attempting to Operate This System...	3	Test Procedures	14
Hetronic System Components	4	Test the System	14
Receiver Standard Features	4	LED Designations & Layout	15
Transmitter Standard Features	4	Operation	16
System Overview	4	Holding the Transmitter	16
Theory of Operation	4	Visual Check	16
E-Stop Function	4	Start-Up Procedure	16
Transmitter Sleep Mode	4	To Stop In An Emergency	17
Receiver Safe Mode	4	Safe Mode	17
Safety	5	Maintenance	17
Safety Alerts	5	Changing the Battery	17
Notations	5	Battery Disposal	17
Practices and Laws	5	Battery Charging System	17
Required Operator Training	5	Features	17
Possible Sources of Danger	5	The Battery Charger	17
Operation and Work Area Safety	5	Charging the Battery	18
Protective Features	5	Hetronic Battery Information	18
To Stop In An Emergency	5	RF Modules	19
Maintenance and Storage	5	Description of Functions	19
Receiver Installation	6	Setting the Frequency Channel	19
RX 14-0004 Receiver Components	6	CS 458 RF-Synthesizer	20
RX 20 Receiver Components	7	CS 447 RF-Synthesizer	21
Receiver Location	7	CS 434 RF-Synthesizer	22
Mounting the Receiver	7	STD-402 RF-Synthesizer	23
RX 14-0004 Mounting Dimensions	8	CS 429 RF-Synthesizer	24
RX 20 Mounting Dimensions	8	Troubleshooting	25
Standard External Antenna Installation ...	9	Specifications	28
GainFlex Antenna Installation	9	Installation / Safety Data Sheet	29
Connect Electrical Wiring	10	Definitions & AWG Metric Conversions	30
TG Dig-V1 with RX 14-0004 Outputs ...	10	Abbreviations	31
TG Dig-V1 with RX 20 Outputs	11	Warranty	32
Overhead Traveling Crane (Mat. Handl.)	12		

INTRODUCTION

INTRODUCTION

Thank you for purchasing the Hetronic radio remote control system. Hetronic radio remote controls are the highest caliber in remote control value, performance and safety.

Hetronic radio remote controls use the latest frequency synthesizer technology to eliminate the problems typically associated with radio remote control systems.

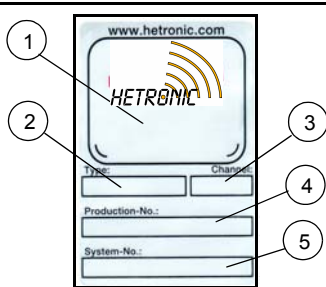
THE MANUAL

Before operation of the crane/machine and remote control system, read your manuals carefully and completely. The contents of this manual will provide you with an understanding of safety instructions and controls during normal operation and maintenance.

PRODUCTION AND SYSTEM NUMBERS

When contacting your dealer or Hetronic about service, repair or replacement parts, know the Production and System numbers of the transmitter and receiver.

The numbers are located on the label that is affixed to the unit itself.



1. Specific approvals such as BTZ, FCC, CE, etc.
2. The type of transmitter or receiver.
3. Frequency and RF unit.
4. **Production Number** - The first digit indicates the manufacturing facility (1=H-Germany, 2=H-Malta, 3=H-US, 4=H-Italy). The next four digits are the production month and year. The last 6 digits are the system address.
5. **System Number** - The Hetronic Part Number of the transmitter or receiver.

Record the Production and System numbers here:

Transmitter Production Number

Receiver Production Number

System Number

UNAUTHORIZED REPLACEMENT PARTS

Use only Hetronic replacement parts. The replacement of any part with anything other than a Hetronic authorized replacement part may adversely affect the performance, durability, and safety of this system and may void the warranty. Hetronic disclaims liability for any claims or damages, whether warranty, property damage, personal injury or death arising out of the use of unauthorized replacement parts.

BEFORE ATTEMPTING TO OPERATE THIS SYSTEM:

1. Make sure all installation has been properly completed.
 2. ALWAYS be sure the crane/machine and radio remote control Emergency-Stop functions work properly before beginning any crane/machine operation.
 3. Understand all Safety Precautions provided in the manuals.
 4. Review control functions and operation of the machine and this radio remote control system.
 5. Surge suppressors (RC type only) must be used when the receiver is controlling magnetic contactors.
 6. When not in use, turn the transmitter off and store in a safe place to prevent unauthorized use.
 7. If the crane/machine does not respond properly, stop operation immediately. Turn off the transmitter and report the condition to the appropriate technician or supervisor.
 8. Turn off the transmitter and remove the battery before any maintenance work is done.
- IMPORTANT: AVOID SYSTEM DAMAGE - ALWAYS disconnect receiver power supply and control wiring before welding on any part of the crane/machine.**
9. Turn off the transmitter key switch when changing the battery or taking a break.
 10. Always have fresh batteries on hand or an optional rechargeable battery pack in the battery charger to ensure the availability of a fully charged battery.
 11. Installation, setup and service must be performed by authorized personnel only.
 12. Use only Hetronic spare parts.

HETRONIC SYSTEM COMPONENTS

The Hetronic radio remote control system consists of a receiver and transmitter with belt, battery charger, and two rechargeable batteries.

RX 14-0004 Receiver Standard Features

Start relay, horn relay, E-Stop relay

- Up to 14 digital outputs
- Self-diagnostics
- 48 V, 115 V or 230 V for AC cranes/machines
- 12VDC or 24VDC for DC cranes/machines

RX 20 Receiver Standard Features

Start relay, horn relay, E-Stop relay, and two option relays

- Up to 20 digital outputs
- Self-diagnostics
- 48 V, 115 V or 230 V for AC cranes/machines
- 12VDC or 24VDC for DC cranes/machines

TG Dig-V1 Transmitter Standard Features

- Removable key power switch
- E-stop switch
- 1 2-detent start pushbutton
- 1 2-detent horn pushbutton
- 8 2-speed motion pushbuttons
- 2 2-detent latching/momentary option pushbuttons
- Sleep mode
- 100 m (300 ft.) range
- Internal antenna
- Shoulder strap

SYSTEM OVERVIEW

Theory of Operation

The Hetronic radio remote control system includes a transmitter and a receiver. These systems operate over the 400-470 MHz radio band range (70 cm band) and are FCC approved.

The transmitter generates the electronic signal that communicates with the receiver. The transmitter and receiver are set with identical address codes and frequency channels. This allows operation of multiple systems within the same area without signal interference.

The receiver only accepts commands from the transmitter with the same address code.

NOTE: The receiver and transmitter have the address code set at the factory.

E-Stop Function

The most important feature of the radio remote control system is the E-Stop. The transmitter sends the E-stop status signal along with the specified crane/machine function. This method confirms that ongoing operations are safe. If the E-stop pushbutton is pressed, the E-stop relay in the receiver causes all crane/machine motions to stop. The receiver goes into Safe mode.

To restart the system, disengage the E-stop button and press the Start button.

The E-Stop responds faster than any other function. When E-Stop is engaged, the system ignores any other signal that is transmitted. The problem must be corrected before the system will respond to any other signal.

The E-Stop is self-monitoring and redundant in the transmitter and receiver. The system performs a self-test to ensure the E-Stop circuit is working properly. If an error is detected, the system automatically goes into Safe mode.

When the transmitter is turned on, it performs a self-test to be sure that communications are within designated parameters. If an error is detected, the transmitter will not transmit any signals.

Transmitter Sleep Mode

The transmitter sleep mode is designed to prevent accidental operation. The transmitter can be set for the following sleep modes:

- 30 seconds
- 2 minutes
- 5 minutes

If the transmitter is not used for the set sleep mode period, it turns itself off. The controls are not operational while the transmitter is in sleep mode. To restart the transmitter, turn the key switch off and then back on, and press the Start button.

IMPORTANT: If the transmitter has a latching pushbutton that is engaged, sleep mode will not occur.

Receiver Safe Mode

The following conditions cause the receiver to go into Safe mode:

- The transmitter goes into Sleep Mode
- Radio signal interference
- Transmitter out of operating range
- E-Stop button is activated
- E-Stop circuit failure
- Low battery sends E-stop after time out

When the transmitter signal is no longer sensed by the receiver, the Time Out process begins. The Time Out period is set to 450 msec at the factory. If the receiver does not establish contact with the transmitter within that time period, it goes into the Safe Mode.

In Safe Mode, the receiver shuts off activation power to the output relays and activates the E-stop function. To restart the system, be sure the transmitter signal is active and sensed by the receiver. Then press the Start pushbutton.

SAFETY

SAFETY ALERT



Look for this symbol to point out important safety precautions. They mean:

Attention!

Personal Safety Is Involved!

Become Alert!

Obey The Message!

The safety alert symbol is used in decals on the unit and with proper operation procedures in this manual. Understand the safety message. It contains important information about personal safety on or near the unit.



DANGER: IMMINENTLY HAZARDOUS SITUATION! If not avoided, WILL RESULT in death or serious injury.



WARNING: POTENTIALLY HAZARDOUS SITUATION! If not avoided, COULD RESULT in death or serious injury.



CAUTION: POTENTIALLY HAZARDOUS SITUATION! If not avoided, MAY RESULT in minor or moderate injury. It may also be used to alert against unsafe practices.

NOTATIONS

NOTE: General reference information for proper operation and maintenance practices.

IMPORTANT: Specific procedures or information required to prevent damage to unit or equipment.

PRACTICES AND LAWS

Practice usual and customary safe working precautions, for the benefit of yourself and others. Understand and follow all safety messages. Be alert to unsafe conditions and the possibility of minor, moderate, or serious injury or death. Learn applicable rules and laws in your area.

REQUIRED OPERATOR TRAINING

Original purchaser of this unit was instructed by the seller on safe and proper operation. If unit is to be used by someone other than original purchaser; loaned, rented or sold, ALWAYS provide this manual and any needed safety training before operation.

ALWAYS review the operators manual of any machine to be controlled by radio remote control.

POSSIBLE SOURCES OF DANGER

This system makes remote control via radio signals possible. However, the transmission of control commands can take place around obstacles and out of the operator's direct sight. To prevent accidental start-up and possible injury or damage:

1. Always engage the E-stop button and switch "OFF" the transmitter when it is not in use. Remove the key if the unit is placed any distance away from the operator.
2. Disconnect the power supply before any assembly, maintenance or repair work is done.
3. Never remove or alter any of the safety features of this system.

OPERATION AND WORK AREA SAFETY

The work area must be free from obstacles, debris or other tripping hazards. Avoid uneven work areas and any rough terrain. Always be sure of your footing.

Be aware of overhead obstacles that may interfere with machine operation.

PROTECTIVE FEATURES

This radio remote control system is equipped with electronic and mechanical safety features. Processing of control signals transmitted from other transmitters is not possible, since transmission coding is unique to each system.

These safety features help protect the operator, as well as others within the work area. The machine functions can be stopped by pushing the emergency stop button on the transmitter (EMERGENCY STOP).

NOTE: The E-stop command is initiated within approximately 0.5 seconds (450 ms) after the switch is turned to the "OFF" position.



WARNING: Accidental start-up can cause serious injury or death. NEVER remove or modify any safety feature.

TO STOP IN AN EMERGENCY

1. Press the red "EMERGENCY STOP" pushbutton.
2. Turn the key to "OFF".
3. Wait for all moving machine parts to stop.
4. Refer to machine's operator manual for further instructions.

MAINTENANCE AND STORAGE

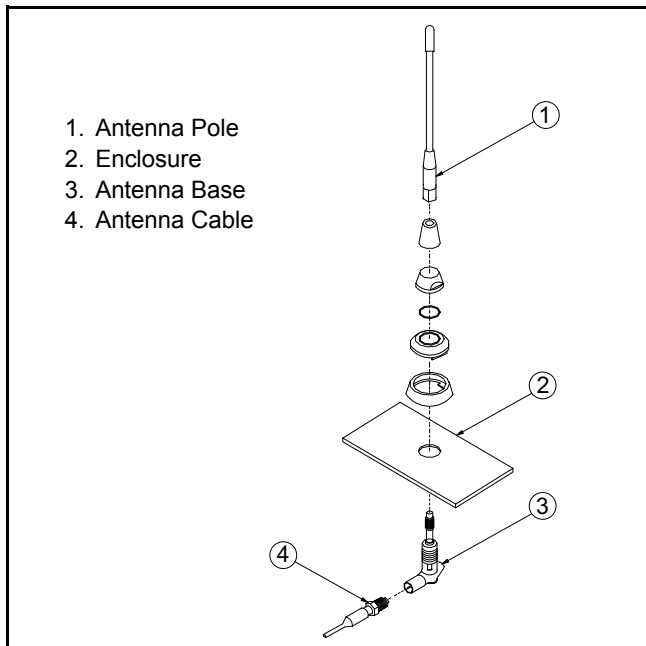
Always shut off power to the machine and the radio remote control system before any assembly, maintenance or repair.

Standard External Antenna Installation

If the receiver must be located inside a control panel or other enclosure, an external car antenna may be required. Mount the antenna onto a metal surface with the same ground as the receiver circuit board. Remove any burrs from the antenna mounting hole and scrape away any paint which may insulate the antenna base from making positive contact.

NOTE: Improper installation of the antenna will cause intermittent signal loss.

1. Drill a hole 14 mm (.56 in.) dia. through the control panel or enclosure at the external car antenna location.
2. Insert the connector base through the hole with the antenna on the outside. Seat the base firmly against the enclosure surface.
3. Assemble the antenna as shown below.



4. Screw the antenna pole onto the antenna base.
5. Remove the Miniflex antenna from the receiver housing by unscrewing it from the antenna base.
6. Connect the external antenna cable to the antenna base on the receiver housing.
7. Bundle any excess antenna cable and secure with tie wraps or equivalent.

IMPORTANT: DO NOT run the antenna cable with power or control wiring. Intermittent signal loss will result.

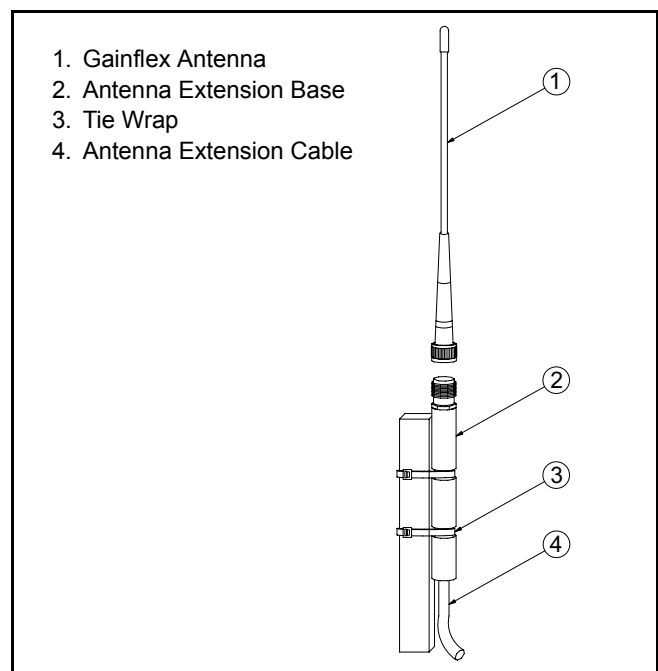
GainFlex Antenna Installation

Your application may require the use of a GainFlex antenna. The GainFlex antenna can extend the range of the radio remote control system up to 300 meters (1000 ft.). It can also be used where a standard antenna is difficult to mount. If you are not sure which antenna is suitable for your application, please contact Hetric or your dealer.

When using a GainFlex antenna, there must be no metal or conductive materials within 2 meters (6 feet) of the antenna. This material will interfere with the transmitter signal and cause intermittent signal loss. For the best reception, the antenna should point upward.

NOTE: Improper installation of the antenna can cause intermittent signal loss.

1. Secure the GainFlex antenna base to a mounting surface with the tie wraps included. Mount the antenna vertically with the base pointed upward.



2. Screw the GainFlex antenna pole onto the base.
3. Unscrew the Miniflex antenna from the receiver housing.
4. Connect the GainFlex antenna cable connector to the existing antenna base on the receiver housing.
5. Bundle any excess antenna cable and secure with tie wraps or equivalent.

IMPORTANT: DO NOT run the antenna cable with power or control wiring. Intermittent signal loss will result.

TG TRANSMITTER

Each Hetronic radio remote control system is delivered with two fully charged NiMH batteries. One is inserted in the battery compartment located on the back of the transmitter. Refer to the "Charging the Battery" on page 18 for information on charging a discharged battery.



WARNING: The transmitter coder settings are set at the factory and should be changed by Hetronic service personnel only. Incorrectly changing the settings of the transmitter coder board could result in damage to equipment, serious injury or death.



CAUTION: AVOID INJURY OR DAMAGE - Operating the transmitter without its antenna could destroy the final stage of the RF module. DO NOT attempt to change the Hetronic pre-set frequency or the 20-bit address. Personal injury and property damage could result from transmission interference and may void the warranty.

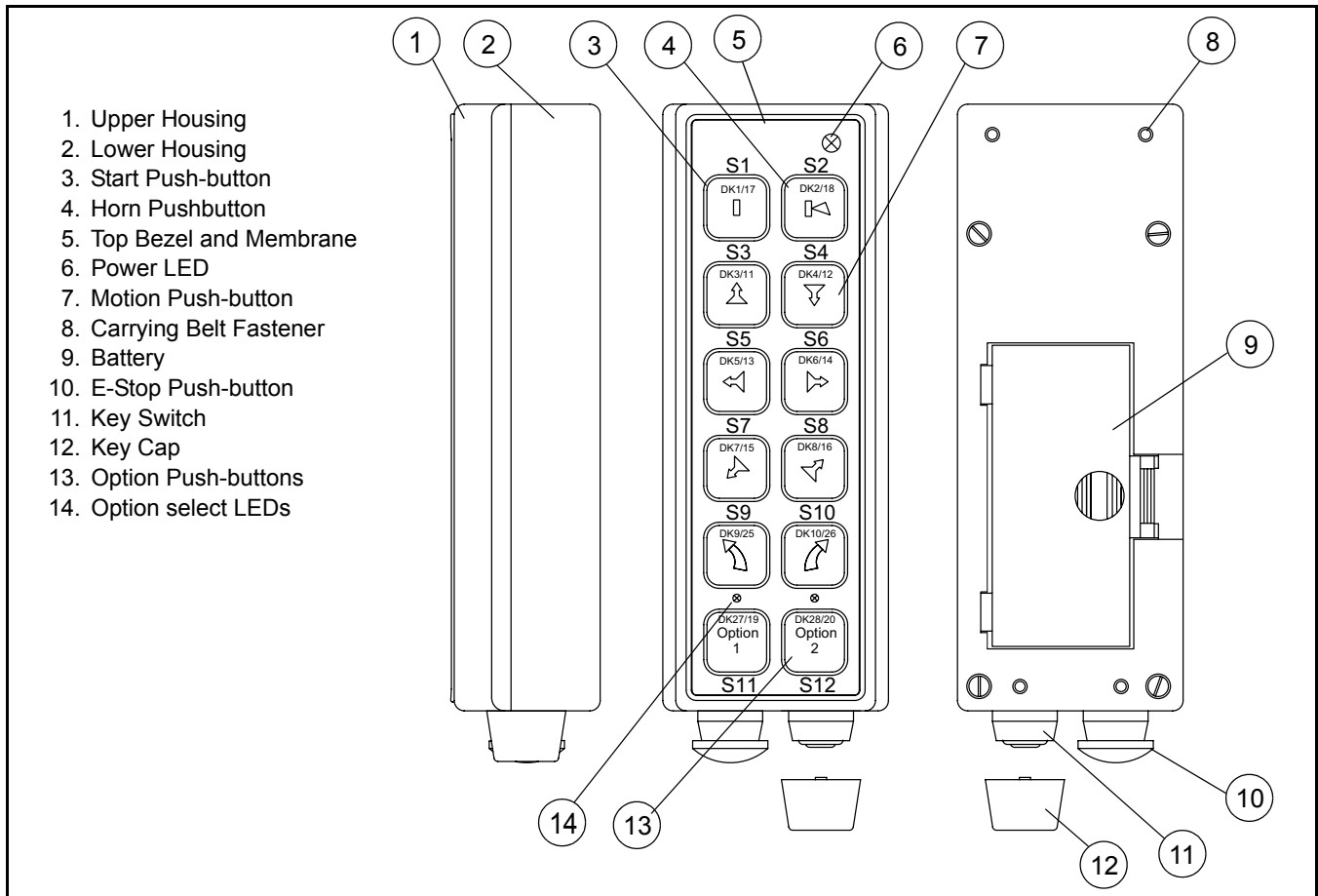
The address settings are pre-set at the factory in the ADMO module. However, if the transmitter coder board, the base board, or if the entire transmitter or receiver are replaced, the ADMO address must match the system.

IMPORTANT: If the ADMO settings of the transmitter and receiver do not match, the system will not function.

FREQUENCY AND ADDRESS SETTINGS

Each Hetronic radio remote control system contains a radio frequency (RF) unit. Each system consists of a transmitter RF unit and a receiver RF unit.

TG DIG-V1 TRANSMITTER

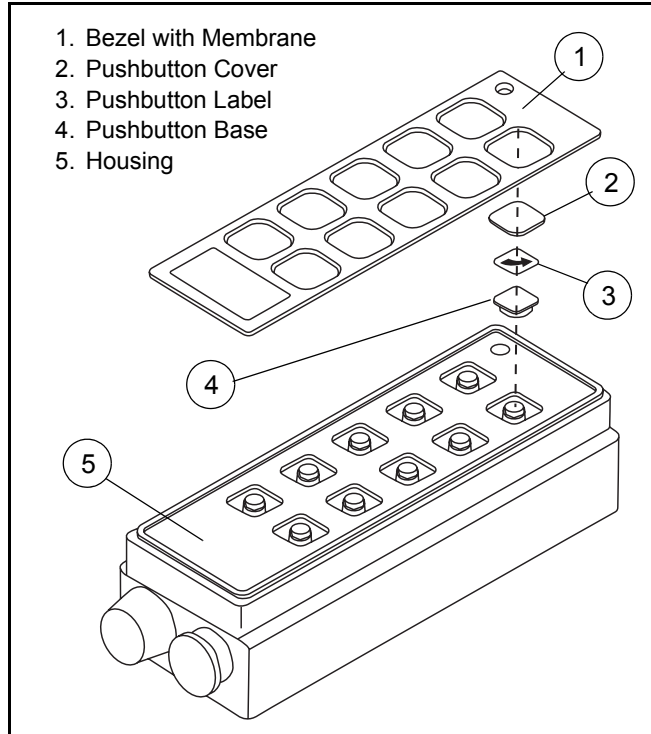


TRANSMITTER SETUP

This section describes the steps to properly label the transmitter for operation.

Placing the Pushbutton Labels

If your TG transmitter came with pushbutton labels, insert them into the transmitter as shown below.



1. Remove the pushbutton cover from the pushbutton base.
2. Remove the pushbutton label.

3. Place the new label into the pushbutton cover face down, so the label shows when the cover is turned right-side up.
4. Snap the pushbutton base back into the cover.
5. Repeat these steps for each label to be replaced.
6. If necessary, clean the transmitter housing with rubbing alcohol to remove any traces of dirt, oil or other debris.
7. Place the pushbuttons on the transmitter according to the layout for your application.
8. Remove the adhesive strip from the back of the bezel and carefully place it on the enclosure.
9. Press the bezel firmly into place.

NOTE: DO NOT use any type of glue or adhesive to secure the bezel to the transmitter housing. Incorrect adhesives can damage the transmitter and will void the warranty.



WARNING: FAILURE TO FOLLOW INSTRUCTIONS could result in personal injury and/or damage to equipment. Read and understand the safety instructions in all manuals provided.

Testing or service must be performed by authorized personnel only.

There must be no load on the crane/machine.

Clear the crane/machine operating area of obstructions.

TEST PROCEDURES



WARNING: FAILURE TO FOLLOW INSTRUCTIONS could result in personal injury and/or damage to equipment. Read and understand the safety instructions in all manuals provided.

Testing or service must be performed by authorized personnel only.

There must be no load on the crane/machine.

Clear the crane/machine operating area of obstructions.

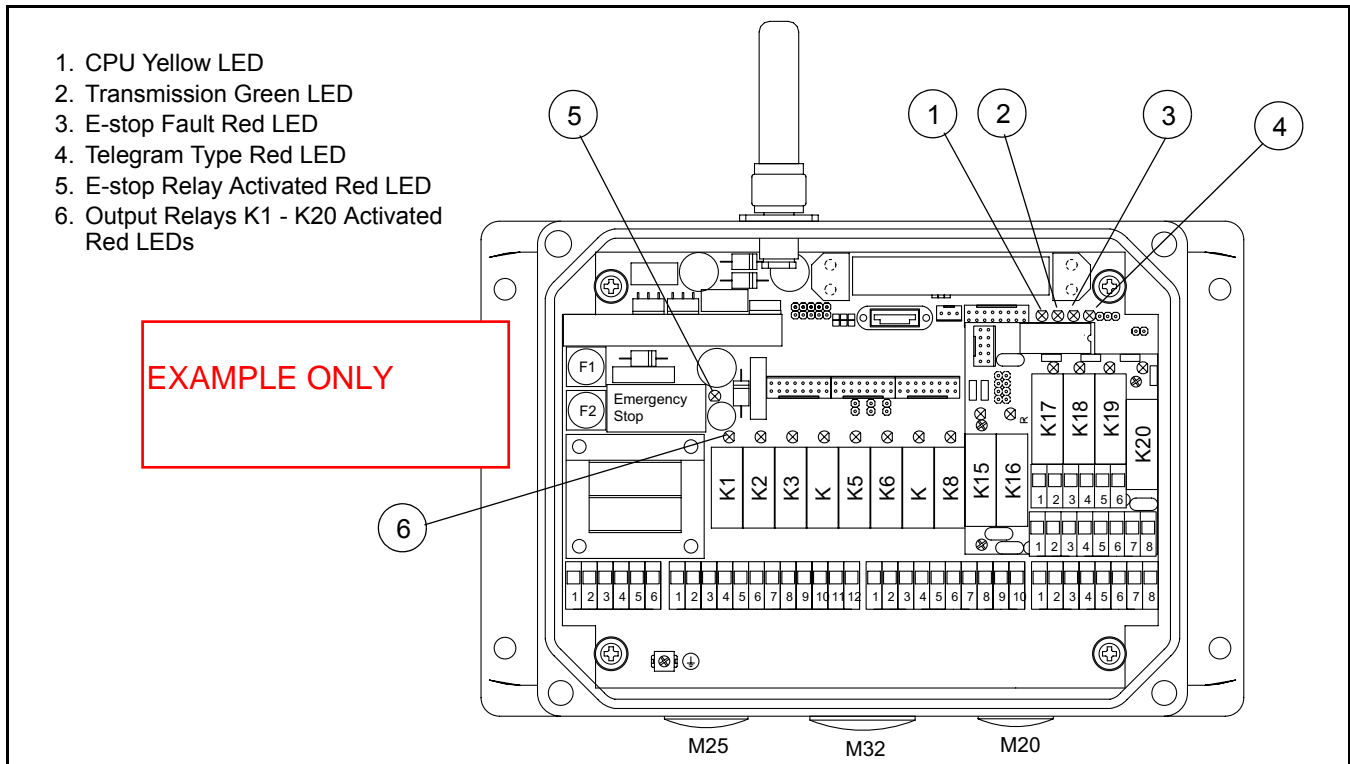
TEST THE SYSTEM

- Remove the cover from the receiver.
- Position yourself in front of the receiver so that all LEDs and connections are visible.

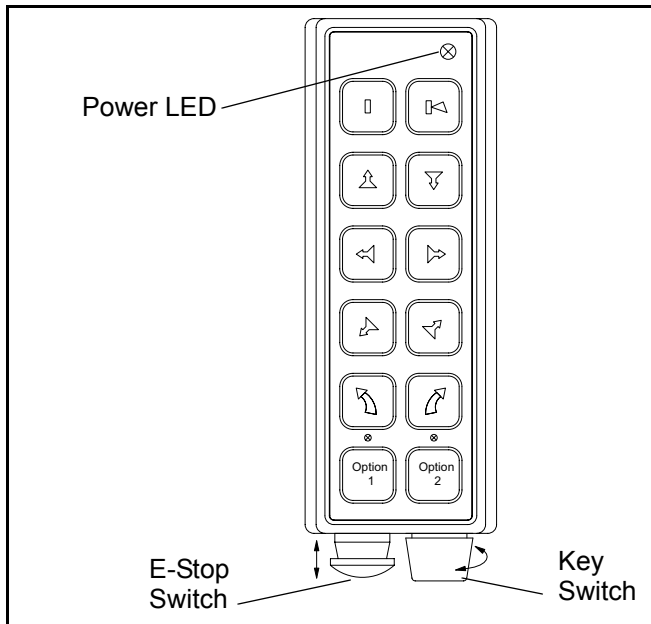
Check the following list before turning the transmitter on.

- Be sure there is a fully charged battery pack in the transmitter.
- Push in the E-Stop button.
- Be sure the motion pushbuttons are in their OFF (neutral) positions.

LED Designations and Layout



1. Be sure that all safety measures required by the equipment manufacturer have been followed.
2. Turn on power to the receiver. The CPU Standby LED (1) should flash yellow to indicate the microprocessor is working properly.



3. Place the key switch on the transmitter in the OFF position and the E-Stop pushbutton in the OFF position (i.e. pull it out).

13. Activate the Option functions, if supplied, to test

4. Place a fully charged battery pack into the battery compartment located at the back of the transmitter.
5. Turn the key switch to the ON position. The Power LED on the transmitter flashes GREEN once and an acoustic pulse sounds to indicate there is a diagnostic test in progress. The LED on the transmitter continuously flashes GREEN and a second acoustic pulse sounds to indicate successful diagnostic testing.
6. Immediately following the diagnostic test, the Receiver Transmission LED (2) should flash. This indicates that the receiver is detecting a valid signal from the transmitter.
7. Pull out the E-Stop pushbutton. The Receiver E-Stop Relay LED (5) should illuminate.
8. Push in the E-Stop pushbutton. The E-Stop Relay LED should go off.
9. Pull out the E-Stop pushbutton.
10. Press the Start pushbutton on the transmitter. The Start Relay LED should illuminate. The main line contactor will activate at this time (depending on crane wiring).
11. Activate the motion pushbuttons to test the crane/machine functions.

IMPORTANT: The crane/machine functions will operate during this check. Be certain that there are no obstacles near the crane/machine.

12. Confirm that the crane/machine moves appropriately and that the correct LEDs illuminate for each crane/machine motion. optional crane/machine functions.

14. Push in the E-Stop pushbutton and turn the key switch to the OFF position. The E-stop and relay output LEDs in the receiver should turn off.
15. If transmitter and receiver function properly, the system is ready for use.
16. Install the cover onto the receiver.
17. If the receiver or transmitter does not operate properly, or if the crane/machine does not react as directed, shut the entire system down and refer to the Troubleshooting Section. If necessary, contact Hetronic or your Dealer.

WARNING: The Receiver settings are set at the factory and should be changed by Hetronic service personnel only. Incorrectly changing the settings of the receiver could result in damage to equipment, serious injury or death.

OPERATION

WARNING: FAILURE TO FOLLOW INSTRUCTIONS could result in personal injury and/or damage to equipment. Read and understand the safety instructions in all manuals provided.

HOLDING THE TRANSMITTER

Hold the transmitter with the control panel facing you. Be sure that you are able to easily read any text and understand the operation symbols.

WARNING: FAILURE TO FOLLOW INSTRUCTIONS could result in personal injury and/or damage to equipment. Always hold the transmitter in the proper orientation. Holding the transmitter improperly while operating the crane/machine could result in unexpected crane/machine response.

The procedures described in the following paragraphs must be completed before the radio remote control system is activated. These checks must be performed at least once a day, before the start of any operation and at all shift changes.

WARNING: FAILURE TO FOLLOW INSTRUCTIONS could result in personal injury and/or damage to equipment. Test the "E-STOP" function as described in the crane/machine manufacturer's operator manual before beginning any operation.

VISUAL CHECK

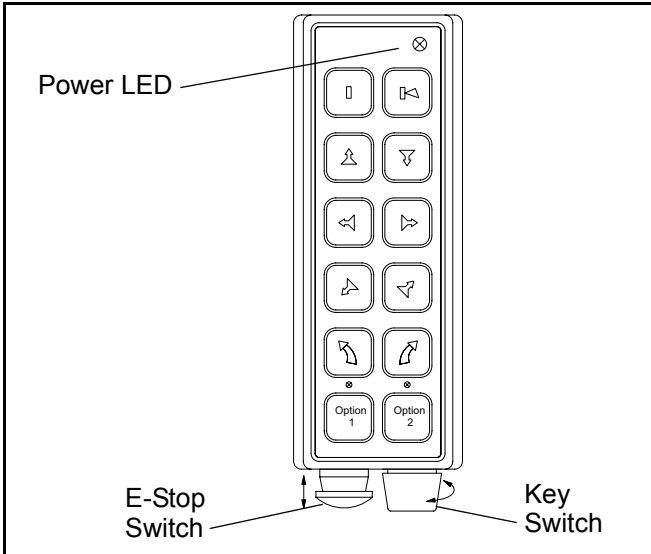
Always check the transmitter for any physical damage before any operation.

- Check equipment for wear or damage.
- Check rubber cuffs and pushbutton caps for wear or damage.

IMPORTANT: Never operate a transmitter with worn or damaged parts. Replace immediately with only Hetronic parts. Contact Hetronic or your Dealer.

START-UP PROCEDURE

1. Be sure that all safety measures required by the equipment manufacturer have been followed.
2. Turn on power to the receiver.
3. Place the key switch on the transmitter in the OFF position and the E-Stop pushbutton in the OFF position (i.e. pull it out).
4. Place a fully charged battery pack into the battery compartment located at the back of the transmitter.
5. Turn the key switch to the ON position. The Power LED on the transmitter flashes GREEN once and an acoustic pulse sounds to indicate there is a diagnostic test in progress. The LED on the transmitter continuously flashes GREEN and a second acoustic pulse sounds to indicate successful diagnostic testing.
6. Press the Start pushbutton
7. The system is now ready to use.



IMPORTANT: To avoid accidental start-up, always engage the E-stop pushbutton and switch the transmitter "OFF" when not in use. When the transmitter is not attached to the operator, the key switch should be removed and stored in a secure place.



WARNING: TO AVOID SERIOUS INJURY OR DEATH. Switch the crane/machine "OFF" if there is a fault or any problems with the safety check. Contact Hetronic or your dealer immediately to repair the system. NEVER operate the crane/machine when the "EMERGENCY STOP" function does not operate properly.

Improper operation, maintenance or adjustment may cause serious injury or damage to equipment and may void the warranty.

TO STOP IN AN EMERGENCY

1. Press the red "EMERGENCY STOP" pushbutton.

2. Turn the key to "OFF".
3. Wait for all moving crane/machine parts to stop.
4. Refer to crane/machine's operator manual for further instructions.

SAFE MODE

When the transmitter battery power is nearly exhausted, the system automatically goes into Safe Mode. An acoustic pulse sound for 30 seconds to indicate a low battery warning.

At the end of the warning period, the transmitter sends the E-Stop signal to the receiver and all crane/machine motion commands are stopped.

To restart the system, a fully charged battery must be inserted into the transmitter. Proceed with startup instructions. Always have a fully charged battery available to continue operation of radio remote control.

MAINTENANCE

CHANGING THE BATTERY

An acoustic pulse sounds to indicate a low battery warning. When the transmitter signals, the battery must be changed immediately.

Position the crane/machine into a safe place or safe condition within 30 seconds after hearing the signal.



WARNING: The transmitter will switch to the EMERGENCY STOP condition after 30 seconds

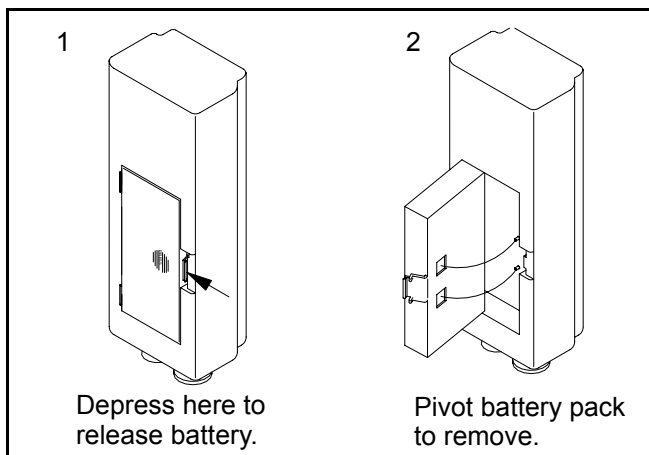
1. Remove fully charged battery pack from the battery charger.
2. Insert the fully charged battery pack into transmitter.

BATTERY DISPOSAL

IMPORTANT: AVOID ENVIRONMENTAL POLLUTION. Electronic equipment and components are considered to be hazardous waste. Discarded rechargeable batteries are hazardous waste and must not be disposed of with typical refuse. Contact a professional hazardous waste disposal service.



WARNING: EXPLOSIVE GASES AND FLYING DEBRIS can cause death or serious injury. Use only Hetronic replacement rechargeable batteries. Use of unauthorized replacement batteries could cause a battery explosion, resulting in injury or death of the operator or other people in the work area.



3. Place the spent battery pack into the battery charger for recharging.
4. The Radio Remote Control is ready for operation.
5. Follow the "Start-Up Procedure" on page 16 and safety checks to begin operation.

BATTERY CHARGING SYSTEM

Features

- **Gold plated contacts** ensure clean, positive contact between battery and charger.
- **LED status light** indicate charging process

The Battery Charger

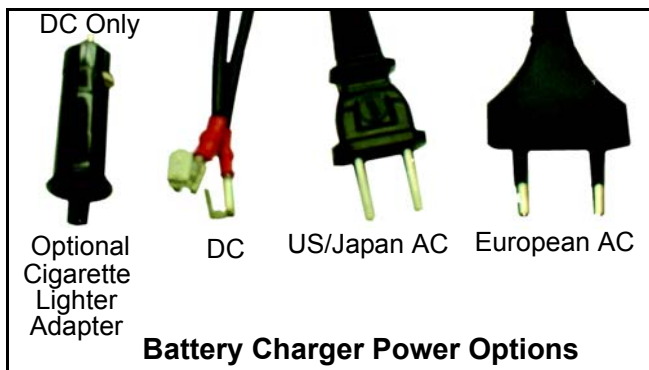
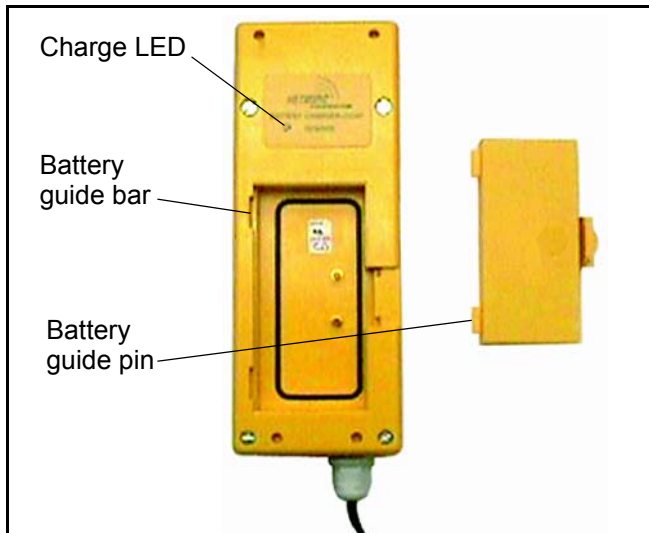
One battery charger is designed for 115/230 VAC and another charger is designed for 12/24 VDC. Both chargers function the same.

The charger electronics checks the capacity of the battery until the battery is fully charged. The maximum charging time is six hours. When the battery is fully charged, the green charge LED begins to flash. Leave the battery in the charger until needed to ensure it is fully-charged.

If the power supply to the charger is interrupted, or the battery is removed and then reinserted into the charger (before the battery was fully charged), the charger detects how much charge the battery has left and resumes the charging process.

Charging the Battery

1. Insert the battery with both guide pins in the corresponding guide bars into the battery compartment of the battery charger.
2. Press the battery on the marked spot until it latches into its compartment. The charge LED illuminates.
3. When the battery is fully charged, the charge LED flashes.
4. Leave the battery in the charger until it is needed. The charger supplies a "trickle" charge but will not over-charge the battery.



Hetronic Battery Information

Standard Hetronic rechargeable batteries are the nickel metal hydride type. These batteries have no "memory effect" when charging a battery that is not fully discharged.

TROUBLESHOOTING

QUESTIONS TO ASK

When reporting a problem to Hetronic you may be asked several questions pertaining to the TG system. Asking these questions to the person who reported the problem prior to calling Hetronic will speed up the troubleshooting process.

Please locate the Hetronic system labels (example shown below) which is located inside the transmitter battery cavity, and on the side of the receiver. This label contains information that identifies the system.



General

- What is the Production Number and System Number of the transmitter and receiver? This information is provided on the Hetronic system labels.
- Are there other Hetronic systems at or near the machine site?

Transmitter

- Is the EMERGENCY STOP pushbutton pulled out?
- Is the key switch in the ON position?
- Did you press the START pushbutton?
- Were the pushbuttons in the off position prior to turning on the transmitter?
- Did you press the START pushbutton while accidentally holding in one of the other pushbuttons?
- Is there a fully charged battery pack installed?
- Did you take the transmitter out of its operating range (100 meters or 328 feet)?

Receiver

Remove the receiver enclosure lid and observe the receiver circuit board. Check the following. Refer to the drawing in the section "Test Procedures" on page 14 that shows the location of each diagnostic LED.

- Is machine power being applied to the receiver?
- Are any input power fuses blown?

- Is the receiver grounded to the proper machine grounding point?
- Is the yellow CPU LED (LD1) flashing?
- Is the green Telegram LED (LD2) flashing?
- Is the EMERGENCY STOP circuit LED (LD3) flashing?
- Is the EMERGENCY STOP LED (LD5) on the receiver printed circuit board lit?
- Are the connections/screw terminals tight?
- Is the internal antenna securely connected?
- Is the external antenna assembly outside the enclosure securely connected and properly grounded to the machine frame?
- Are all incoming power supply and ground wires properly connected?
- Are the signal wires separated from the high power wires?
- Are surge suppressors installed on any magnetic contactors being controlled by the receiver?

Warranty Validity

Warranty validity is based on regular inspection and cleaning of the radio remote control equipment.

COMMON PROBLEMS

The following are common problems associated with using the Hetronic TG system, and their possible solutions. For help in diagnosing problems in the receiver, refer to the drawing in the "Test Procedures" on page 14 of this manual that shows the location of each diagnostic LED.

PROBLEM	PROBABLE CAUSE	CORRECTION
System will not initialize after normal start-up procedure	E-Stop switch engaged	Pull out E-Stop switch. Restart system by pressing Start.
	Batteries fully discharged	Check battery to ensure a full charge. Replace with fully charged battery if necessary.
	No power to the receiver	Check the diagnostic LEDs in the receiver to be sure power is applied. Ensure that the system is properly grounded.
The transmitter is turned on, but does not transmit (Power LED not flashing)	Battery is discharged	Replace battery with a fully charged battery.
	Broken key switch	Check wiring on key switch. Replace key switch, wiring or contact element.
	Coder board failure	Contact Hetronic or your Dealer.
Transmitter is transmitting (Power LED flashing), but crane/machine will not respond	E-Stop switch engaged	Pull out the E-Stop pushbutton and press the Start pushbutton
	Transmitter out of range	Take the transmitter back into the range of the receiver. Press the Start pushbutton.
	A motion function was not in OFF position when transmitter turned on	Ensure that all control devices are in OFF (neutral) position when the Start button is activated.
	Receiver power off	Turn on power to receiver.
	Blown fuse in receiver	Check all fuses. Replace if necessary.
	E-Stop failure in transmitter	Check E-Stop pushbutton for damage. Check wiring to contact element for broken or disconnected wires. Repair or replace E-stop pushbutton or wiring.
	E-Stop failure in receiver. Red E-Stop LED on PCB is illuminated	Contact Hetronic or your Dealer
	Transmitter/receiver frequency channels do not match	Check frequency settings to be sure transmitter and receiver are set to same frequency channel NOTE: Always match the transmitter frequency channel to the receiver. NEVER change the receiver frequency channel. Contact Hetronic or your Dealer.
	ADMO address codes of transmitter and receiver do not match	Check that the ADMO address code is the same for the transmitter and receiver. Contact Hetronic or your Dealer.

PROBLEM	PROBABLE CAUSE	CORRECTION
All crane/machine motions operate intermittently	Receiver antenna connection is loose or missing	Tighten or replace antenna.
	External antenna (if used) has loose connection, poor grounding or interference	Tighten antenna and ground connection. Contact Hetronic or your Dealer for more information on external antennas.
	Surge suppressors not installed on contactors	Install RC type surge suppressors on all magnetic contactors that are controlled by the radio remote control system
	Control wiring too close to high power machine wiring	Control wiring must be run separately from high power machine wiring.
	Connector inside receiver is loose	Check all connectors, reseal if necessary.
	Another Hetronic transmitter may be interfering with the system. NOTE: This does not apply for STD-402 RF modules	If another Hetronic system is located within 75 meters, the frequency channels must be at least 2 channels apart. If another system is within 20 meters, the channels must be at least 3 channels apart. Contact Hetronic or your Dealer for assistance.
Some crane/machine motions operate intermittently	Crane/machine motion wiring may be loose.	Check wiring from receiver to plug and from plug to crane/machine motion actuator.
	Connector inside receiver is loose	Check all connectors, reseal if necessary.
	Surge suppressors not installed on contactors	Install RC type surge suppressors on all magnetic contactors that are controlled by the radio remote control system
	Control wiring too close to power wiring	Control wiring must be run separately from high power machine wiring.

SPECIFICATIONS

TG SYSTEM

Operating range	100 m (330 ft.) typical
Frequency range	400 - 470 MHz
Deviation	+/- 2 kHz
HF output power	10 mW max.
Operating temperature range	-25° to +70° C (-18° F to 158° F)
Enclosures	IP65 weatherproof (exceeds NEMA 12/13)
Transmitter antenna	Built-in
TX Weight	2.1 lb (950 g) (incl. battery)
TX Size (L, W, H)	255 x 88 x 58 mm 10 x 3.5 x 2.3 inches
TX Power supply	9.6V/1200mAh NiMH rechargeable battery pack
Operation time	Up to 20 hours for CS 434, CS 447 and CS 458 Up to 18 hours for STD 402

TG DIG-V1

Functions	E-Stop pushbutton Key power switch 1 two-detent START pushbutton 1 two-detent HORN pushbutton 8 two-speed motion pushbuttons 2 two-detent OPTION pushbuttons
-----------	---

RECEIVER RX 14

Size	246 x 160 x 90 mm 9.7 x 6.3 x 3.5 inches
Weight	1690 g 3.7 lbs
Operating power	48/110/240 VAC 50/60 Hz (+/- 20%) 12/24 VDC (+/- 20%)
Current	<100 mA
Safety features	Self-monitoring E-Stop circuits Fail-safe, spring forced E-Stop relay Self-test during start-up and operation On-board diagnostic system with indicators for RF communication, power status, active outputs
Outputs	1 NO Potential-free E-Stop relay at 8A 30VDC/240VAC 14 NO Potential-free relays at 8A 30VDC/240VAC

RECEIVER RX 20

Size	246 x 160 x 90 mm (does not include external antenna) 9.7 x 6.3 x 3.5 inches
Weight	1690 g 3.7 lbs
Operating power	48/110/240 VAC 50/60 Hz (+/- 20%) 12/24 VDC (+/- 20%)
Current	<100 mA
Safety features	Self-monitoring E-Stop circuits Fail-safe, spring forced E-Stop relay Self-test during start-up and operation On-board diagnostic system with indicators for RF communication, power status, active outputs
Outputs	1 NO Potential-free E-Stop relay at 8A 30VDC/240VAC 18 NO Potential-free relays at 8A 30VDC/240VAC 2 NO/NC Potential-free relays at 8A 30VDC/240VAC

BATTERY CHARGER

Charging current	Normal: 200 mAh
Charge time	Normal: approx. 6 hours
Temperature range	-20C to +75C
Power supply	DC - 12-24 VDC, polarity protected AC - 110-220 VAC, US/Japan or EU plug

BATTERY

Battery type	NiMH (nickel metal hydride)
Capacity (typical)	1200 mAh @ 9.6V
Typical operation time	Up to 20 hours with one charge (depending on TX configuration)
Memory effect	None
Duty cycle	Can be recharged at least 500 times (after 500 charges, over 80% of capacity remains and will diminish gradually)

INSTALLATION AND SAFETY TEST DATA

This form must be completed and signed by the person responsible for installation of this radio remote control system.

Hetronic assumes no responsibility for the correct installation of the radio remote control system. The equipment operator must ensure that the radio remote control system and the crane/machine operate correctly together.

The operator must also ensure that all safety devices and features are in place and operating correctly. The operator is responsible for understanding and following all safety precautions in this and other applicable operator manuals.

Crane/machine Data	
Manufacturer	
Model Number	
Serial Number	
Year of Production	
Radio Remote Control Data	
Manufacturer	Hetronic
Model	
System Type	
Transmitter Production Number	
Receiver Production Number	
System Number	
I/We installed the radio remote control system, performed the safety test and inspected the crane/machine. The appropriate instructions and rules of this crane/machine type are followed.	
Place	
Date	
Company	
Name of Installation Technician	
Signature	

DEFINITIONS

Acoustic signal	A buzzer or other sound intended to be heard as an alert.
Analog signal	Proportional - stepless or infinite control
Belly box	A transmitter that is secured to the front of the operator's body by a belt, strap or breastplate/harness.
Coder	Converts parallel signals into a serial data message
Decoder	Coverts a serial data message into parallel signals
Digital signal	On/off control
Latching control	The function activates when the control is pushed and released. The function stays on until the control is pushed and released again.
Mainline contactor	The primary power supply contactor to the crane/machine controls.
Maintained control	The function activates when the control is placed in the ON position. The function stops when the control is placed in the OFF position.
Momentary control	The function activates when the control is placed in the ON position. The control must be held in place to stay ON. When the control is released, it returns to the OFF position and the function is stopped.
Proportional control	A multi-speed function control that goes faster as the control is pressed further.


AWG - METRIC CONVERSIONS

AWG	Metric Equivalent mm sq.	Metric Cable Size mm sq.
20	0.52	0.75
18	0.82	1.0
16	1.32	1.5
14	2.1	2.5
12	3.3	4
10	5.32	6
8	8.5	10
6	13.5	15
4	21.3	25
2	33.7	35
1/0 (0)	53	70.0 (50.0 if current capacity not exceeded)
2/0 (00)	67.6	70
3/0 (000)	84.4	95
4/0 (0000)	107	120

ABBREVIATIONS

A/D	Analog to digital conversion
AK	Analog channel (German: Analog Kanal)
AMP	Ampere
AWG	American Wire Gauge
BPS	Bits per second
CPU	Central Processing Unit
DK	Digital channel (German: Digital Kanal)
EMC	Electromagnetic compatibility
EMI	Electromagnetic immunity
EPROM	Electrical programmable read-only memory
FM	Frequency modulation
GND	Ground
HF	High frequency
KHz	Kilohertz
LED	Light emitting diode
LTO	Lift to operate
mAh	Milliampere hours
mA	Milliampere
msec	Millisecond
MHz	Megahertz
MOV	Metal Oxide Varistor type of surge suppressor
mW	Milliwatt
NiCd	Nickel Cadmium
NiMH	Nickel Metal Hydrite
PLC	Programmable logic controller
PLL	Phased locked loop
PTO	Press to operate
PWM	Pulse width modulation
R/C	Resistor/Capacitor type of surge suppressor
RF	Radio frequency
RMS	Root mean squared
Rx	Receiver
RxD	Receiving data
SMD	Surface mount device
SMT	Surface mount technology
TTL	Transistor transistor logic
Tx	Transmitter
TxD	Transmitting data
Ub	Operating power
Uv	Microvolts
VAC	Volts alternating current
VDC	Volts direct current

WARRANTY

	<h2>Limited Warranty and Terms of Sale</h2>	Hetronic USA
		WRTY_002 Warranty & Terms April 2003

Price: Subject to Change Without Notice
Terms: Net 30 Days
F.O.B: Hetronic USA, Inc.
Oklahoma City, Oklahoma

Hetronic, Inc., hereafter referred to as Company, guarantees all items manufactured by it against any defects of material and/or workmanship for a period of one year from the date of shipment. Company makes NO OTHER WARRANTY, EXPRESSED OR IMPLIED, AS TO THE MERCHANTABILITY OR FITNESS OF THE ITEMS FOR THEIR INTENDED USE OR AS TO THEIR PERFORMANCE. Any statement, description or specification in Company's literature is for the sole purpose of identification of items sold by the Company and imparts no guarantee, warranty or undertaking by Company of any kind. Components and accessories not manufactured by Hetronic are not included in this warranty and are warranted separately by their respective manufacturers.

Company's sole liability shall be to repair at its factory, or replace, any item returned to it within one year from date of shipment, which Company finds to contain defective material or workmanship. All items to be repaired or replaced shall be shipped to Company (Note: return authorization by Company is required) within said one year period, freight prepaid, as a condition to repair or replace defective material or workmanship. Company's herein assumed responsibility does not cover defects resulting from improper installation, maintenance, or improper use. Any corrective maintenance performed by anyone other than the Company during the warranty period shall void the warranty. Company shall not be liable for damages of any kind from any cause whatsoever beyond the price of the defective Company supplied items involved. Company shall not be liable for economic loss, property damage, or other consequential damages or physical injury sustained by the purchaser or by any third party as a result of the use of any Company supplied items or materials.

List prices or discounts are subject to change without notice. Quoted prices will be honored for a period of 90 days from the date of the written quotation unless otherwise stated.

Orders are not subject to alteration or cancellation except upon written consent of Company and payment of proper cancellation charges, when deemed applicable by Company.

Materials or items may not be returned for credit, without the prior written consent of the Company. Any authorized return of materials or items shall be subject to a restocking charge equal to 20% of the net invoiced amount after Company determines that the material or item is in good condition and may be resold without alteration or service.

Terms of payment are NET 30 days. All materials and items are sold F.O.B. Company's shipping point. Company retains a security interest in all items sold by it so long as they remain in Company's possession to secure all obligations of purchaser to Company. A processing fee will be applied to all invoices for requested prepaid freight charges other than UPS. A service charge will be incurred on past due accounts extending beyond the terms of sale described above, at a rate of 1.5% per month of the net balance extending beyond 30 days.

The buyer should inspect the goods immediately on their arrival and shall within five days of their arrival give written notice to the Company of the claim that the goods do not conform with the terms of the contract. If the buyer shall fail to give such notice, the goods shall be deemed to conform with the terms of the contract. Any claim for material or item shortages must be accompanied by copies of the bill of lading and packing slip.

Delivery schedules or commitments are based upon current production capacities, material or component availability and inventory and may be changed as conditions require. Company shall not be liable for loss or damage of any kind resulting from delay or inability to deliver on account of fire, labor troubles, accident, acts of civil or military authorities, or from any other cause beyond Company's control.

